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i-Fax Pro Communication Server Standard Edition Version : 4.1.0

Administrator's Guide

ver 4.1.0.a

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Hardware and Software Requirements

Hardware Requirements

Minimum hardware requirements

Computer/Processor	2.4 GHz or higher Pentium IV-compatible CPU
Memory	512 GB RAM
Hard drive	500 MB free space
Display	SVGA or higher resolution monitor running at a resolution of 800 ×
	600 or higher
Drive	CD-ROM or DVD drive
Keyboard	Required

Recommended hardware requirements

Computer/Processor	3.0 GHz or higher Pentium IV-compatible CPU
Memory	1 GB RAM
Hard drive	1 GB free space
Display	SVGA or higher resolution monitor running at a resolution of 800 \times 600 or higher
Drive	CD-ROM or DVD drive
Keyboard	Required

Fax Modem / Card requirements

i-Fax supports any internal or external class 2 fax modem for non-DID routing service and MultiTech external DID fax modem or internal i-Fax card for DID routing service

Phone Line requirements

The fax device that i-Fax supports can make use normal phone line is requested for non-DID routing service, DID / DDI, ISDN, T1 or E1 line is requested for DID routing service

Software Requirements

Supported Server Operating Systems

Red Hat Linux 9.0 Fedora Core 1 Fedora Core 2

Supported Client Operating Systems

Microsoft Windows 98 Microsoft Windows ME Microsoft Windows 2000 Standard Edition Microsoft Windows XP Home Edition Microsoft Windows XP Professional Edition Linux

Package requirements : Server Operating Systems

mgetty+sendfax samba sendmail mysql cups perl 5.0 or above apache php metamail (<u>ftp://rpmfind.net/linux/redhat/7.3/en/os/i386/RedHat/RPMS/metamail-2.7-28.i386.rpm</u>) netpbm ghostscript X windows openoffice

*** The above packages must be installed firstly before installation of i-Fax Pro !! *** *** Linux OS full installation recommended !! ***

Services started requirements : Server Operating Systems

crond cups cups-ltd httpd ifax mysqld network random rawdevices sendmail smb

TCP/IP Port requirements : Server Operating Systems

TCP Port 25 TCP Port 80 TCP Port 443 TCP Port 8820

Hardware Installation

Using external DID Fax Modem

Step 1: Connect the DID Fax Modem to Your Linux Server

Shut down your server. Place the modem in a convenient location, and then connect it to your server's serial port. Plug one end of the serial cable into the connector on the modem, and plug the other end into a serial port on your server, such as **ttyS0 (COM1)**, **ttyS1 (COM2)**, **ttyS2 (COM3)** or **ttyS3 (COM4)**



Step 2: Connect the Modem to the Telephone Line

Plug one end of the phone cable into the modem's LINE jack and the other end into a phone wall jack. The phone cable is included with your modem. Note: The LINE jack is not interchangeable with the PHONE jack. Do not plug the phone into the LINE jack or the line cable into the PHONE jack.

Step 3: Connect the Modem to the Phone (Optional)

For voice-only calls, plug a phone into the modem's PHONE jack.

Step 4: Connect the Modem to the AC Power Outlet

Make sure the power is switch is OFF. Plug the DC power transformer into a power outlet or power strip. Plug the other end into the PWR jack on the modem. The DC power transformer is included with your modem.

CAUTION: Use only the DC power transformer supplied with the modem. Use of any other transformer voids the warranty and can damage the modem.

Step 5: Connect the Modem to the DID Line

Plug one end of the phone cable into the modem's DID jack and the other end into an analog DID trunk line jack. The DID Line cable is included with your modem. CAUTION: The DID Line cable has a 4-pos RJ11 on one side and a 6-pos on the other. Never plug the DID connector into a standard POTS Line. This may damage the modem or the central office equipment. Use only an analog DID Line.

Step 6: Turn on the DID modem and your server

If you have another DID modem, just repeat the above steps. Then, turn on the DID modem and your server and go to next progress.

Using normal class 2 Fax Modem

i-Fax Pro can also support any Rockwell-based Class 2 Fax Modem. Please just follow the ins tallation guide from the modem manufacturer to connect your modem to your server.

Using i-Fax Board

- 1. Power off the computer. Damage could result to both the internal card and the computer system if the power is not disconnect during the installation process.
- 2. Carefully insert the card into an empty expansion slot and secure the fax card with screws.
- 3. Plug one end of the telephone, DID, ISDN, T1 or E1 cable into the "LINE" jack on the fax card.
- 4. Plug the other end of the telephone cable into the wall jack.
- 5. Power on the computer.

i-Fax Board (4 Analogy Ports), i-Fax Board (8 Analogy Ports), i-Fax Board for T1, i-Fax Board for E1, i-Fax Board for 4BRI, i-Fax Board for BRI and i-Fax Board for 2Fx are OEM products of Eicon. Please get the driver in /ifax/drivers/xxxx/ directory from the i-Fax CD ROM or download it directly from our web site by clicking this link http://www.unitednets.com/drivers/xxxx.htm. Please make attention that "xxxx" means the driver version. Then, follow the instructions below to install the driver for your i-Fax Board.

i-Fax Board : Driver Installation using RPM

To install i-Fax Board driver with the "Diva Server for Linux" software from Eicon, follow these steps:

- 1. Ensure that you are logged in as "root" user (or use "su"), and under the "drivers" directory.
- 2. Run the following command to extract the files from the RPM:

rpm -i divas4linux_<a_b_cc_dd>_<ee>-<ff>-<xxx.yy-z>.i386.rpm e.g. rpm -i divas4linux_2_4_20_8_RH90_i686-104.294-1.i386.rpm (This RPM is using for Red Hat 9.0 with the kernel 2.4.20-8 .)

- I. Where <a_b_cc_dd> is the kernel version that the RPM is intended for (e.g. 2_2_12_20 for kernel 2.2.20 or 2_2_16 for kernel 2.2.16).
- II. Where <ee> is the distribution that the RPM is intended for (e.g. RH for Red Hat or SuSE for SuSE).
- III. Where <ff> is the kernel configuration feature (for example SMP, i686, etc.)
- IV. Where <xxx.yy-z> is the revision of the RPM (e.g 100.21-1).
- 3. Reboot the Server, you will see "OK" when it detect the card.

i-Fax Board : Driver Configuration

After installed the driver, please set the password for the Web access. Edit the file "/usr/lib/eicon/divas/httpd/login/login ".

- 1 Login as root
- 2 Go to the folder /usr/lib/eicon/divas/httpd/login
- 3 Edit the file "login "
- 4 Replace the XX to be your password for the Web access
- 5 Save the file
- 6 Use the browser to go to the web page " http://Your Server's IP address:10005 "
- 7 Type in the password to login
- 8 Click on the "Hardware configuration" to config the card (Please follow the print screen of the Hardware Configuration to config the card.)
- 9 Click the "Save" button to save the setting
- 10 Click on the "System configuration" to config the system (Please follow the print screen of the System Configuration to config the system.)
- 11 Click the "Save" button to save the setting
- 12 Reboot the Server to have a new setting

and the state of t	
I SHE HAD HERE IN THE REPORT OF THE REPORT O	
AU 🛃 http://192.168.0.14.8.1000.9	• ?"
Login to Fican Diva Configuration Wizard	
Logar to Eacon Diva Configuration vitzaro	
You must enter a password to login to Disa Configuration Server	
Tou must till a password to login to bive comparaton betwee	
Login	
	(C)(000
	LINUX

Type in the password to login.

±−N • 3 2 3 3 3199 1	E III C + (F WILL SAUSSE	20	
Di	va Server Conf (divas4linex_2_4_20_8_30)	liguration Wiz	ard
	Please se	lect action	
System control (driver start/stop)	EE. Hardware configuration	System configuration	Hardware status/management
System enveronment	TraceDebug	Support/Troubleshooting	System messages
View trace file	View call listory	View statistics	View report
View trace file	View call history	View statistics	View report

Parameter D-channel protocol:

Interface mode: TC - mo Direct Inward Dialing (DID): no DID mamber length: 0 Layer 1 framing: National TX Attenuation: 0 dBm (<u>Voice companding</u>: National View extended configuration no

Click the "Hardware configuration" and "System configuration" to config the card.

Value	Please follow that configuration to config the
NI - USA/Canada, Nortel DMS100 (National ISDN)	"Handware configuration"
TE - mode 💌	naraware conjuguration .
no 🗾 Please see legal notice in Reference Guide	
National default (default) 🔽	
0 dBm (default) 💌	
Matienal default (default)	

Parameter	Value
Application scenario:	IIY interface (fax/voice server)
FAX CLASS 2 options:	Enable ECM, Compression and V.34 (33600) 💌
FAX CLASS 2 V.34 options:	off
FAX CLASS 2 resolutions:	Normal/Fine
Extended FAX CLASS 2 options:	off
PIAFS link RTF:	15 frames (default) 💌
	T - L
Adapter startup opuon	value
Verify serial number:	yes 💌
Debug mode for microcode load:	nn 💌
Forced (insmod -f) driver load:	no 🛨
Write call history to '/var/log/divalog':	унх 💌
Activate Diva SNMP support:	no 💌
Activate Diva MTPX adapter:	no 💌
Start driver on system boot:	yes 💌
	Save Cancel

Save Cancel

Please follow that configuration to config the "System configuration".

Installing the i-Fax Server Software

To Install the i-Fax Server software

Before running the installation procedure, please make sure that you are logged on as root .

- 1. Log on to the linux server using an ID with **root** level. If you do not log on with **root** level, the installation and configuration of i-Fax Server will fail.
- 2. Insert the i-Fax server CD and mount the installation CD to one folder. go to the folder , you have mounted
- 3. To install the i-Fax package, type the following command rpm -Uvh iFax-Pro-x.x.x-x.noarch.rpm --force - nodeps (If you server is running the shared printer service, please backup your config files first.)
- 4. Go to the i-Fax Server Installation GUI Mode by typing the web site using the web browser. e.g. If the server's IP is 192.168.0.100, type http://192.168.0.100:8820)
- 5. Click the **Next** button at the opening screen to view the i-Fax license agreement. You must accept the license agreement in order to continue the installation. Click **Next**.
- 6. Type in the "Serial Number" which is on the back of your your CD box.
- 7. Copy down the "Registration Number" and then go to the registration web site to get the "Installation Key".
- 8. Type in the "Installation Key" and click the **Next** button.
- 9. Enter the Database information and MySql root password and click the **Next** button.
- **10.** Type in the i-Fax administrator password and email.
- 11. It will config the system automatically and click the **Finish** button to finish the configuration. After click the **Finish** button, it will go to the Login Screen.

Installing the i-Fax Client Software

You will need administrator rights to install the i-Fax Client because it includes a fax printer driver. .

To Install the i-Fax Client software on Windows 98/ME/NT

- 1. Login the i-Fax Website as the user and click on the "Options" to go to the "Download" page. Download the **i-Fax Client installation program** and then run the file to setup i-Fax Client installation program.
- 2. Click on the link of the i-Fax Client installation Program for Windows 98,ME to download the program. Download the program to your computer and then double click the file to setup the i-FaxClient program.
- 3. It will popup a Welcome Screen and you can press "Next" button to continue the setup.
- 4. Choose " I Agree " in the License Agreement page and press "Next" button to continue the setup.
- 5. Then, you can change the directory for the i-FaxClient to install to (Default is "C:\Program Files\ i-Fax") and click the "Next" button to continue the setup.
- 6. It will ask you that ready to install it or not. If yes, click the "Next" button to start the installation.
- 7. Installation complete, click "Close" button to exit.
- 8. It will create the " i-Fax " icon on the desktop, you can double click that icon to start the i-FaxClient program.
- 9. It will ask you to type in the Server IP, Login Name and Password. After that, it will make a connection to the Server, create a shortcut " iFaxClient " on your desktop and startup. So it will auto start " i-Fax Client " on every bootup.
- 10. Add a local printer, using "Apple Laser Writer" Printer Driver. If you are using Win98 / Me / NT, please choose "Apple LaserWriter 16/600 PS" postscript driver.
- 11. And choose "iFaxPort" be the printer port and set the printer name be "i-Fax".

To Install the i-Fax Client software on Windows 2000/XP

- 1. Login the i-Fax Website as the user and click on the "Options" to go to the "Download" page. Download the **i-Fax Client installation program** and then run the file to setup i-Fax Client installation program.
- 2. Click on the link of the i-Fax Client installation Program for Windows 98,ME to download the program. Download the program to your computer and then double click the file to setup the i-FaxClient program.
- 3. It will popup a Welcome Screen and you can press "Next" button to continue the setup.
- 4. Choose " I Agree " in the License Agreement page and press "Next" button to continue the setup.
- 5. Then, you can change the directory for the i-FaxClient to install to (Default is "C:\Program Files\ i-Fax") and click the "Next" button to continue the setup.
- 6. It will ask you that ready to install it or not. If yes, click the "Next" button to start the installation.
- 7. Installation complete, click "Close" button to exit.
- 8. It will create the " i-Fax " icon on the desktop, you can double click that icon to start the i-FaxClient program.
- 9. It will ask you to type in the Server IP, Login Name and Password. After that, it will make a connection to the Server, create a shortcut " iFaxClient " on your desktop and startup. So it will auto start " i-Fax Client " on every bootup.
- 10. For Windows 2000, XP, it will automatically create a printer driver on your computer (default printer name: i-Fax.)

To Install the i-Fax Client software on X Windows

- 1. Under the Start Menu bar of X Windows, click "Office".
- 2. Click "OpenOffice.org Printer Setup".
- 3. Click "New Printer".
- 4. Choose "Connect a fax device", click Next.
- 5. Choose "The default driver", click Next.
- 6. Enter the following content in the command line : /sbin/ifaxclient <server/queue> "IFAXNO:(PHONE)" <login_id> <login_password> Example : /sbin/ifaxclient faxserver/faxqueue "IFAXNO:(PHONE)" thomas hispassword
- 7. Enter a name for the fax connection, for example : ifax Now, you can choose that printer to send fax under OpenOffice.

Configuring the i-Fax Server : Admin Tools

The i-Fax Server : Admin tools manages the fax modem, controls the conversion of outgoing faxes, and manages outgoing faxes and incoming faxes. You can configure the i-Fax Server : Admin Tools to customize global fax settings, incoming fax routing, and server status. Although the default configuration of the i-Fax Server allows you to send and receive fax documents, you should configure it to meet the needs of your companies immediately after installing the i-Fax Server software. After it has been installed, you can logon i-Fax Server with administrator level using the Administration Tools.

The i-Fax Server Administration Tools Control Panel

The left panel is called the i-Fax Server Tree, contains the open i-Fax Server and their administrative components. The right panel display details of the selected component.



The menu of the "Administrative Tools "

The Server Properties Setting

3

To view the i-Fax Server Properites, on the right panel, click Edit button.

	i-Fax Server Name	Shift	Number of Devices
🖌 Edit 🕨 Start	faxserver01	0	1

Server Connection View who is connected to the server.

- Licnesing View the License information.
- Cover Page Designe Design your cover page.
- Users Manage the i-Fax user account.
- Groups Manage the i-Fax group.
- Fax Routing Rule Manage the fax line no. and DID fax line no. routing
- CSID Routing Rule Config the CSID routing
- Routing Rule Set the routing rule (e.g. Device Prefix Table)
- Modem Manage the fax modem device
- Server Properties Config the Server's information
- Server Logs View the logs of the Server

Understanding the i-Fax Server : Services

The i-Fax Server is included of several services. These are :

ifax service iFaxWeb service

These services are configured and started during installation. You should only need to re-start i-Fax Server during server

Starting the i-Fax Server using the Administrative Tools

In **Server Properties** Panel, you will see the list of servers. To start the i-Fax server, click the i-Fax Server and click **Start.**

	i-Fax Server Name	Shift	Number of Devices
🖉 Edit ▶ Start	faxserver01	0	1

Stopping the i-Fax Server using the Administrative Tools

In **Server Properties** Panel, you will see the list of servers. To stop the i-Fax server, click the i-Fax Server and click **Stop**.

	i-Fax Server Name	Shift	Number of Devices
🖌 Edit 📕 Stop 🕨 Restart	faxserver01	0	1

Configuring i-Fax Users

Every i-Fax user profile has a unique ID and profile on a i-Fax Server. Each i-Fax user ID has ownership to received and sent faxes to their intended recipients. To add, edit or delete i-Fax user profiles, run i-Fax Control Panel and click **Users** under the i-Fax Server in the Administration Tools Control Panel.

i-Fax Users Control Panel

🗄 -- 💥 Admin. Tools - 🍠 Server Connection The menu of the "Administrative Tools " 🔞 Licensing 8 Users 🚟 Groups 🐹 Fax Routing Rule 💥 CSID Routing Rule Routing Rule 6 Modems 🔄 Server Properties Server Logs > Admin. Tools > User Administration 🧞 ::Create New User 🛛 🍙 Import Users Wizard 🛛 💊 User Synchronization Records : 1 to 72 🔥 Login Name User Name 🖉 Edit 💢 Delete admin admin 🖉 Edit 💢 Delete 🔌 administrator Administrator, 🖉 Erlit 🖌 Delete leekawai leekawai

To show the user list, click **Users** under the i-Fax Server in the Administration Tools Control Panel.

The list of i-Fax Users "

If i-Fax user record SHOW the icon in the first field, mean that :

الله م

The user has a administrative rights.

Enabled the LDAP authentication

Adding a user profile

To add a new i-Fax user, click **Create New User** in the icon menubar, The User dialog windows opens. To configure the user profile. You must enter a value in the **Login Name** input field to create the new user.

> Admin. Tools > User Administration			
👃 ::Create New User	r Import Users Wizard 🔏 User S	ynchronization	
Records : 1 to 72			
	▲ Login Name	<u>User Name</u>	
🥒 Edit 💢 Delete	admin	admin	
🥒 Edit 💢 Delete	🔌 administrator	Administrator,	
🖉 Erlit 🎽 Dalata	leekawai	leekawai	

Deleting a user profile

To delete a user, select the user to delete and click **Delete** in the **users list**, you will be prompted for confirmation that you want to delete the user.

> Adm	in. Tools >	User Administration	
🐉 ::Crea	ate New User	🚡 Import Users Wizard 💊 User	Synchronization
Records :	1 to 72		
		▲ Login Name	<u>User Name</u>
🖉 Edit	💢 Delete	admin	admin
🖊 Edit	💢 Delete	🔌 administrator	Administrator,
Z Edit	<u> </u>	leekawai	leekawai

Editing a user profile

Delete

Edit

To edit the properities of an existing user, select the user to edit and click **Edit** in the **users list**.

> Admin. Tools > I	Jser Administration		
💩 ::Create New User	🚡 Import Users Wizard 🛭 💊 User	Synchronization	
Records : 1 to 72			
	▲ Login Name	<u>User Name</u>	
🖉 Edit 💢 Delete	admin	admin	

administrator

leekawai

Administrator.

leekawai

Creating a User Profile

The user's profile is defined in the User dialog windows. This part describes all the options in this dialog windows.

The Identification Zone :

🥙 http://10.13.0.241:8820 - i-Fax System Sta	ndard - Microsoft Iı	nternet Explorer	
> Admin. Tools > ::Create New User			
🔜 Save			🥱 Close
- User Profile Information 🔺			
Login Name			
Description			
Language	English	~	
User Type	General User	~	
Use Integrated Active Directory Seurity			
Save Close			
2 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		🔹 網際網路	

Login Name The unique identifier used throughout the i-Fax Server to identify a user. The Login Name may consist of a-z, 0-9, underscores, and can be 30 characters long.

Description This is a descriptive information to help the administrator identify users.

Language Choose a language in which to view i-Fax WebSite.

User Type Choose a permission right for i-Fax WebSite

Use Integrated Active Directory Security Each i-Fax user ID can be used to a Active Directory Server Security Authentication..

The Contact Zone :

🕙 http://10.13.0.24	l :8820 - i-Fax System	Standard - Micro	soft Internet Explorer	
> Admin. Tools > ad	ministrator			
Contact 🗸	📊 Save			🌀 🥱 Close
Name				
First Name	Administrator			
Middle Name	Middle Name a			
Last Name				
Nickname	Nickname a	Quickname*	Administrator,	¥
Email				
Personal	wai@unitednet.com.hk	Work	EWork	
Primary E-Mail	Personal 👻			
Website Addresses				
Personal	WPersonal	Work	WWork	=
Phone Number				
Personal	PNPersonal	Pager	PNPersonal	
Work	PNWork	Fax	21190876	
Mobile	Mobile	Fax Machine -	CSID Fax Machine - CSID	
Street Addresses				
Personal				
Street SAPStree	t			
City HONGKO	NG	State	SAPState	
Zip Code	ode	Country	SAPCountry	
Work				
Street SAWStreet	et			
City SAWCity		State	SAWState	
Zip Code SAWZipC	ode	Country	SAWCountry	
」 ② 完成			(2) 網際網路	<u> </u>

The Permissions Zone :

🎒 http://10.13.0.241:8820 - i-Fax System Standard - Microsoft Internet Explo	oter 📃 🗖 🔀
> Admin. Tools > administrator	
Permissions 🔽 🔜 Save	🥱 Close
- ::General 🔥	
Send Fax	
Can Use High Priority	
Disallow Fax Deleting	
Can Change Junk Fax Filter	
✓ Can Change Fax Setting	
Can Change Password	
🗹 Can Web Login	
Can i-Fax Client Login	
Save Close	
🙆 完成 🛛 🔰 🔮 網経	系網路

Send Fax Lets the user send the faxes.

Can Use High Priority Lets the user send faxes using "high" priority. If disabled, the user is restricted to "normal" priorities.

Disallow Fax Deleting Prevents the user from deleting faxes. This setting can be useful for persons doing manual fax routing. The restriction applies to the user and not the inbox, so if the user switches inbox, he still cannot delete faxes.

Can Change Junk Fax Filter Lets the user change the personal's rule of junk fax filter.

Can Change Fax Setting Lets the user change the fax configuration

Can Change Password Lets the user change the password for logon i-Fax Server

Can Web Login Lets the user logon the i-Fax Website.

Can i-Fax Client Login Lets the user logon the i-Fax Server through i-Fax Client

The Fax Incoming Settings Zone :

🕙 http://10.13	0.0.241:8820 - i-Fax System	Standard - Microsoft Internet Explorer				
> Admin. Tools	> Admin. Tools > administrator					
Fax Incoming Setti	Fax Incoming Settings 🔽 📊 Save 🥱 Close					
	Automatic Email Forwardi efault User's Email : ai@unitednet.com.hk	ing Options 🔺 ———————————————————————————————————				
E	imail 1	wai@unitednet.com.hk				
E	Email 2					
E	Email 3					
E	imail 4					
E	Email 5					
Num	ber of Email Address :	5				
Save	e to File Format	O TIFF I PDF O GIF				
	Automatic Server Storing Enabled Automatic Purge Data func- ver the following day(s)	Options 🔺				
	Day(s)	1 👻				
A	utomatic Printing Options 🛛	HP Printer Driver O Postscript Printer	r			
Drive	r ?rinter					
Save	Close					
🥑 完成		 網際網路 				

Automatic Email Forwarding Options This Options is a method that i-Fax uses to email received faxes to the user.

E-mail Enter the user's e-mail address for the Automatic Email Forwarding Options

Save to File Format Select the file format (TIFF, PDF or GIF) in which faxes will be delivered when **Automatic Email Forwarding**

Automatic Server Storing Options This Options is a method that i-Fax use to route received faxes to the user inbox on the i-Fax Server.

Enabled Automatic Purge Data Function Click to enabled automatic purge data function.

Automatic Printing Options : Driver i-Fax Server is support the HP and Postscript Printer .

The Fax Outgoing Settings Zone :

🕘 http:/	//10.13.0.241:8820 - i-Fax System St	andard - Microsoft Internet Explore				
> Admi	> Admin. Tools > administrator					
Fax Outgo	Fax Outgoing Settings 🔽 📊 Save 🧐 Close					
	- Configuration 🔺					
	TSID	12345678901234567890				
	Caller ID	000000				
	Auth. Code					
	Default Tries	9	/			
	Default Priority	High	<u>/</u>			
	Default Transmission Speed	14400				
	Default Fax Resolution	Fine (200x200)	<u> </u>			
	Default Fax Retry Interval in Minutes	21				
	Use Smart-Resume					
	Save Close					
			37.*			
S 75.8%			WB .			

TSID The Transmitting Station Identifier (TSID) is a text identifying the sender of a fax, and usually includes the sender's fax number.

Caller ID .

Auth. Code .

Default Tries Set the fax retry for outgoing fax.

Default Priority Set the priority for fax outgoing queue.

Default Transmission Speed Set the Fax Transmission Speed for outgoing fax.

Default Fax Resolution Set the resolution of the user outgoing faxes. (Normal Resolution 200x100 DPI or Fine Resolution 200x200 DPI).

Default Fax Retry Interval in Minutes Set the interval at which Outgoing Fax Retry.

Use Smart-Resume Enable the i-Fax Server to intelligently re-send only the portion of a fax When failed to send.

Ex : Normally all 10 pages have to be re-sent when connection is broken (5 pages sent). By using Smart-Resume, the i-Fax Server will only re-send the last 5 pages.

The Fax Members of Zone :

🕘 http	//10.13.0.241	:8820 - i-Fax System Standard - Microsoft Internet Explorer 📃 🗖 🛿	K
> Adm	iin. Tools ≻ adr	ninistrator	
Fax Mem	ibers of 🛛 😽	📊 Save 🥱 Clos	se
Records	: 1 to 66		
			~
	20000000	0	
	20001111	0	
	20001112	0	
	219928	0	
	219928001i	0	
	219928001j	0	
	2199280011	0	
	219928001n	0	
	219928001o	o	
	219928001p	Ö	
	219928001q	0	
	219928001r	0	
	219928001s	0	
	219928001t	O	
	219928001u	0	
	219928001v	0	
	219928001w	0	
	219928001x	0	
	219928001y	0	Y
ど 完成	ì	2	

Fax Members of The Fax Routing Rule is a unique fax number that i-Fax uses to route received faxes to the selected user. You can select the fax number more than once.

The Group Zone :



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The Reset Password Zone :

🚰 http://10.13.0.241:8820 - i-Fax :	System Standard - Microsoft Internet Explorer	
> Admin. Tools > administrator		
Reset Password 🛛 🙀 Save		🥱 Close
Reset Password A New Password Re-Type Password		
	Six-character minimum; no spaces	
Save Close		
ब्री इन	·····································	2

Reset Password To Change your password for security of your account.

The Others Setting Zone :

🕘 http:/	//10.13.0.241:8820 - i-Fax System S	tandard - Microsoft Internet Ex	oploter	
> Admi	n. Tools > administrator			
Others Set	tting 🛛 🖌 📊 Save			🌕 🥱 Close
	Layout Settings 🔺 —————			
	Theme	HFax	Y	
	Font Family	Arial	×	
	Font Size	Smallest	*	
	Date Settings 🔺			
	Time Zone	GMT +08:00	~	
	Time Format	g:ia	*	
	Short Date Format	M-d	~	
	Long Date Format	D, F d Y	×	
	General Information 🔺			
	Number of Record Per Page	5	~	
	Check for new fax automatically			
	Session Expiration A	O 2 Hours O 8 Hours O 24 Ho	ours	
	Save Close			
🙆 完成			網際網路	

Theme To Changes the theme of your i-Fax account.

Font Family To Changes the type of the text in your i-Fax WebSite.

Font Size To Changes the size of the text in your i-Fax WebSite.

Time Zone Sets the time zone difference from Greenwich time.

Time Format Sets the format of which the time are displayed

Short/Long Date Format Sets the format of which the date are displayed

Session Expiration For increased security, set i-Fax User's Browser session to expire after a length of time.

Using Active Directory LDAP Authentication

i-Fax Server can take advantage of your network's established LDAP security system by i-Fax User using integrated Active Directory Security. When logging on to i-Fax WebSite or client applications that require authentication, i-Fax Server attempts the LDAP user name and password with which you are currently logged on. If no i-Fax user name is linked, a dialog windows opens prompting you to manually enter your i-Fax user name and password.

If i-Fax User enabled integrated Active Directory Security is displayed the icon in the user list in i-Fax WebSite Control Panel.

	▲ Login Name	User Name
🥒 Edit 💢 Delete	💊 admin	admin
🥒 Edit 💢 Delete		Administrator,

To enable a i-Fax User using integrated Active Directory Security

- 1. Edit the user properties in the user dialog windows.
- 2. Click the **Identification** Zone.
- 3. Select the Use Integrated Active Directory Security option.
- 4. Click **Save** button.

Notes You must install the "**Windows Services for UNIX**" on the Windows Server and configure the "**Plugin Active Directory Authentication Module**" on i-Fax Server. for more information see the Chapter "**Enabling Active Directory User Synchronizatio**n"

Importing Users

The process of setting up all your users in the i-Fax Server, you can import users into the fax server from your network or from an ASCII CSV file..

Importing users from a Active Directory

Importing users from a file

i-Fax Server includes an utility that imports users from a comma-delimited ASCII file. To import users ID from a file, you must create a comma-delimited ASCII file containing all of the user records to import. Each individual user record must appear on a separate line and must contain XXXXX fields. The following table list each of these fields in the order the fields must appear.

http://10.13.0.241:8820 - i-Fax System Standard - Microsoft Internet Explorer 🛛 🔲 🗖	X
> Admin. Tools > Import Users File	
r Upload 🛞 C	lose
- ::Upload Import File 🔺	٦
To import Users List from a file, you must create a comma-delimited ASCII file containing all of the user records to import. Each user record must appear on separate line and contain <u>this</u> files.	
Import Users File	
The maximum size (2M) of an uploaded file at once time.	
OSV Format.	
With Header Line.	
Overwrite the same Record	
Upload Close	- -
) 完成 🛛 👘 補除網路	

- 1. Choose the CVS file which is your user list..
- 2. Tick the "With Header Line" if your CSV file have a header line.
- 3. Tick the "Overwrite the same Record" if you want to overwrite the same user / record.
- 4. Click the "**Upload**" button.
- 5. You need to match the i-Fax Fields with the Import Data Fields.
- 6. Click the "**Start**" button to start the import users

Field Name	Maximun Length	Description
LoginName	50	Unique i-Fax login name
Description	50	Descriptive user
FileFormat	10	File format to use when receiving
		Must be one of the following: TIF, PDF or GIF
RecMethod	10	Method for received faxes: Email
MaxEmail	10	Number of email to receive fax
FaxTries	10	Default Fax Tries setting
FaxPriority	10	Default Fax Priority setting:
		1=Low, 3=Normal, 5=High
FaxTSID	20	Default Fax TSID setting
FaxCallerID	50	Default Fax Caller ID setting
FaxAuthCode	50	Default Fax Auth Code setting
FaxNumber	100	Fax number for the user
Email	100	Email of the user
Language	50	System Language: English or TChinese
UserType	50	User Type: User or admin
Password	50	Password used to access

Enabling Active Directory User Synchronization

i-Fax Server have a database of users. This database defines each user's profile include logon information, contact information, permissions and fax configuration. i-Fax Server have the ability to read user information from Active Directory*. User synchronization is one direction only, meaning that i-Fax Server user properties are updated by Active Directory but Active Directory user properties are not updated by i-Fax Server. to enable Active Directory user synchronization on your i-Fax server, you need to complete the following basic steps :

- 1. Install the program of "Windows Services for UNIX" from Microsoft on your Active Directory Server.
- 2. Configure the i-Fax Server Properties to access Active Directory Server and enable user synchronization function.
- 3. Configure the synchronization user's profile.

Install the program of "Windows Services for UNIX" from Microsoft on your Active Directory Server.

- 1. Download and install the program of "Windows Services for UNIX" (SFU35SEL_EN.exe) from Microsoft*
- 2. Open the "Active Directory Users and Computers".
- 3. Right click the user which you want to setup, choose "Properties".
- 4. In the user's Properties choose "UNIX Attributes" tab.
- 5. Choose the domain name in the "NIS Domain" pull down menu.
- 6. And input the "Primary group name/GID" be 500.

Configure the i-Fax Server Properties to access Active Directoy Server and enable user synchronization function.

	i-Fax Server Name	Shift	Number of Devices
🖌 Edit 🕨 Start	faxserver01	0	1

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- 1. Log on the i-Fax WebSite with administrator level
- 2. Go to the "Admin. Tools" -> "Server Properties", and press the "Edit" button
- 3. Select the "Plugin Active Directory Authentication Module"
- 4. Enter the **Domain Name**, **IP Address**, **User Name** and **Password** for access Active Directory.
- 5. Click the "Save" button to save the setting

http://10.13.0.241:8820 - i-	Fax System Standard - Microsoft Internet Explorer
Admin. Tools > Server Propertie	es > faxserver01
Save	Sector Se
— General Configuration	
i-Fax Server Name	faxserver01
i-Fax Shift No	0 💊
Default Email	wai@unitednet.com.hk
Default Web Site	http://localhost
Country Code	852
Length of Local Fax Numbe	r 8 🗸
Fax Device Mode	Fax Only O Data Only O Fax and Data
Database Configuration IP Address / Hostname Database Name	localhost
User Name	iFax
Password	
Plugin Active Dire	ctory Authentication Module 🔦
IP Address / Hostname	10.13.0.245
User Name	on=padl.on=Users.do=localdomain
Password	
01112 (01111)	

Configure the synchronization user's profile.

- 1. Edit the user properties in the user dialog windows.
- 2. Click the **Identification** Zone.
- 3. Select the **Use Integrated Active Directory Security** option.
- 4. Click **Save** button.

🔮 http://10.13.0.241:8820 - i-Fax System Sta	ndard - Microsoft Internet Explorer	
> Admin. Tools > ::Create New User		
🕞 Save		🅱 Close
User Profile Information 🔺 — Login Name		
Description		
Language	English 🗸	
User Type	General Licer	
Use Integrated Active Directory Seurity		

Configuring Fax Routing (Incoming Faxes)

The i-Fax Server supports several ways of routing incoming faxes to special user profile in your organization. Each method has its advantages. After i-Fax has determined who should receive an incoming fax, you then have several options for how that fax should be delivered.

Configuring Fax Routing

Each i-Fax user is assigned a fax inbox that is assigned a DID/Fax number. When a call comes in with a valid DID/Fax number, the fax is placed in the corresponding user's fax inbox. Fax Routing should be assigned to users in accordance with the number of DID digits with fax number prefix for which your services are configured.

Adding a fax routing rule

To add a new fax routing rule, click **New Fax Number** in the icon menubar, The Fax Routing Rule dialog windows open. To configure the fax routing rule

_	> Admin. Tools > Fa	axes Routing Rule		
	New Fax Number	New DID Fax Number Range	Update Device Port	
	Records : 1 to 66			
		▲ Fax Number	::Members	Device Port
	🤱 Members X Dele	▲ <u>Fax Number</u> te 2000000	::Members 1	Device Port
	🔒 Members 💥 Dele	▲ <u>Fax Number</u> te 20000000 te 20001111	::Members 1 3	Device Port

Adding a fax routing rule range

To add a new fax routing rule range, click **New DID Fax Number Range** in the icon menubar, The Fax Routing Rule dialog windows open. To configure the fax routing rule

> Admin. Tools > Faxe	s Routing Rule		
🕒 New Fax Number 🔂 N	lew DID Fax Number Range	Update Device Port	
Records : 1 to 66			
	▲ Fax Number	::Members	Device Port
& Members X Delete	▲ <u>Fax Number</u> 20000000	::Members 1	Device Port
Members 💥 Delete Members 💢 Delete	▲ <u>Eax Number</u> 20000000 20001111	::Members 1 3	Device Port

Deleting a fax routing rule

To delete a fax routing rule, select the rule to delete and click **Delete** in the **fax routing rule list**, you will be prompted for confirmation that you want to delete the rule.

> Admin. Tools > Faxes Routing Rule					
🛟 New Fax Number 🛟 New DID Fax Number Range Update Device Port					
Records : 1 to 66					
		▲ <u>Fax Number</u>	::Members	Device Port	
a Member	s 🔀 Delete	▲ <u>Fax Number</u> 20000000	::Members 1	Device Port	
8 Member 8 Member	Delete	► <u>Fax Number</u> 20000000 20001111	::Members 1 3	Device Port	

Editing members of fax routing rule

To edit the members of an existing **fax routing rule**, select the rule to edit and click **Edit** in the **fax routing rule list**.

> Admin. Tools > Faxes Routing Rule				
New Fax Num	iber 🔂 New I	DID Fax Number Range	Update Device Port	
Records : 1 to 66				
		▲ <u>Fax Number</u>	::Members	Device Port
🔒 Members 🕽	🕻 Delete	▲ <u>Fax Number</u> 20000000	::Members 1	Device Port
& Members	🕻 Delete 🕻 Delete	▲ <u>Fax Number</u> 20000000 20001111	::Members 1 3	Device Port

Creating a Fax Routing Rule

This part describes all the options in this dialog windows.

🚰 http://10.13.0.241:8820 - i-Fax System Standard - Microsoft Internet 📃	
> Admin. Tools > New Fax Number	
Save	🧐 Close
Faxes Routing Rule Information A Fax Number]
🥙 完成 🛛 🔹 👘 🦉 網際網路	

Fax Number The Fax Routing Rule is a unique fax number that i-Fax uses to route received faxes to the selected user.

🔮 http://10.13.0.241:8820 - i-Fax ;	System Standard - Microsoft Internet 🔳 🗖 🗙
> Admin. Tools > New DID Fax Numbe	er Range
📊 Save	🥱 Close
- Faxes Routing Rule Infor	rmation 🔺
DID Fax Number Prefix :	✓
Digit From	
Digit To	
Save Close	
🔊 完成	

Configuring CSID Routing

CSID (caller Sender Identification) routing incoming faxes to a specific fax inbox based on the CSID of the sending device. It can be used identify the sender and thus the corresponding recipient. The CSID may be the company name or other data, and it may be impossible to match with data in i-Fax Server . For this reason, CSID routing can be an unreliable method

Adding a CSID routing rule

To add a new csid routing rule, click **Create New CSID Routing Rule** in the icon menubar, The CSID Routing Rule dialog windows open. To configure the fax routing rule

> Admin. Tools > CSID Rou	ting Rule		
Create New CSID Routing Rul	e		
Records : 1 to 33			
	A Fax Line Number	<u>C SID</u>	Desci
🚨 Members 🔀 Delete	1234	Hello	Testing
🚨 Members 💢 Delete	21992820	CSID1	DESC1
🚊 Members 💥 Delete	31405510		DESC

Deleting a CSID routing rule

To delete a CSID routing rule, select the rule to delete and click **Delete** in the **CSID routing rule list**, you will be prompted for confirmation that you want to delete the rule.

> Admin. Tools > CSID Routing Rule					
🔮 Creat	Create New CSID Routing Rule				
Records : 1 to 33					
		A Fax Line Nur	<u>mber CSID</u>	Desci	
🚨 Mem	bers 💢 Delet	e 1234	Hello	Testing	
a Merr	bers 💢 Delet	e 21992820	CSID1	DESC1	
🚊 Merr	hars 🖌 Dalat	 31405510 		DESC	

Editing members of CSID routing rule

To edit the members of an existing **CSID routing rule**, select the rule to edit and click **Edit** in the **CSID routing rule list**.

> Admin. Tool	s > CSID Ro	uting Rule			
Create New CSID Routing Rule					
Records : 1 to 33					
		A Fax Line Number	<u>C SID</u>	Desci	
息 Members 🕽	🕻 Delete	1234	Hello	Testing	
🚨 Members 🖇	🕻 Delete	21992820	CSID1	DESC1	
🧕 Mamhars 🎽	nelete 🕈	31405510		DESC	

Creating a CSID Routing Rule

This part describes all the options in this dialog windows.

🔮 http://10.13.0.241:8820 - i-Fax i	System Standard - Microsoft Internet	
> Admin. Tools > Create New CSID Ro	outing Rule	
📊 Save		🥱 Close
— Configuration 🔺 ——		
Fax Line Number	20000000	*
CSID		
Description		
Save Close		
ど 完成		

Configuring Fax Routing (Outgoing Faxes)

The i-Fax Server outgoing fax routing rule is comprised of several i-Fax Server components : Routing Rules, Dialing Rules and Prefix Tables.

Configuring Routing Rule

Adding a routing rule

To add a new routing rule, click **Create New Routing Rule** in the icon menubar, The Routing Rule dialog windows open. To configure the routing rule

> Admin. Tools > Routing Rule				
Create New Routing Rule				
Records : 1 to 6				
	A Country Code	Server Name (Port)	Description	
🖌 Edit 💢 Delete	<u>Country Code</u> 001	Server Name (Port) [All Server & Port]	Description Testing 08:23	
✓ Edit X Delete ✓ Edit X Delete	<u>Country Code</u> 001 002	<u>Server Name (Port)</u> [All Server & Port] faxserver01 (ttyS0)	Description Testing 08:23 Testing Testing 0	

Deleting a routing rule

To delete a routing rule, select the rule to delete and click **Delete** in the **routing rule list**, you will be prompted for confirmation that you want to delete the rule.

> Admin. Tools > Routing Rule							
Creat	🛟 Create New Routing Rule						
Records :	1 to 6						
		▲ Country Code	Server Name (Port)	Description			
🖊 Edit	💢 Delete	001	[All Server & Port]	Testing 08:23			
🖊 Edit	💥 Delete	002	faxserver01 (ttyS0)	Testing Testing 0			
Ø ⊏alit	V Delete	009	faveerver01 (tty/S0)	Tecting 08:42			

Editing a routing rule

To edit the an existing routing rule, select the rule to edit and click Edit in the routing rule list.

> Admin. Tools > Routing	Rule		
Create New Routing Rule			
Records : 1 to 6			
	Country Code	Server Name (Port)	Description
🖉 Edit 💥 Delete	Country Code 001	[All Server & Port]	Description Testing 08:23
Z Edit X Delete	001 002	Server Name (Port) [All Server & Port] faxserver01 (ttyS0)	Description Testing 08:23 Testing Testing 0

Creating Routing Rules

This part describes all the options in this dialog windows.

🚳 http://10.13.0.241:8820 - i-Fax System S	tandard - Microsoft Internet 🔳 🗖 🗙
> Admin. Tools > Create New Routing Rule	
🔜 Save	🥱 Close
- Configuration 🔺	
Country Code	
Server Name (Port)	[All Server & Port]
Description	
Save Close	
🔊 完成	

Country Code .

Server Name (Port) .

Description .

Adding a dialing rule

To add a new dialing rule, click **Create New Dialing Rule** in the icon menubar, The dialing Rule dialog windows open. To configure the dialing rule

> Admin. Tools > Dialing R			
Create New Dialing Rule			
Records : 1 to 2			
	A Country Code	Replace Code	Server Name (Port)
🖌 Edit 💢 Delete	Country Code	<u>Replace Code</u>	Server Name (Port) [All Server & Port]
<pre>/ Edit X Delete / Edit X Delete</pre>	Country Code	Replace Code	Server Name (Port) [All Server & Port] faxserver01 (ttyS0)

Deleting a dialing rule

To delete a dialing rule, select the rule to delete and click **Delete** in the **dialing rule list**, you will be prompted for confirmation that you want to delete the rule.

> Adm	in. Tools >	Dialing Rule					
Creat	Create New Dialing Rule						
Records :	1 to 2						
_			A Country Code	Replace Code	Server Name (Port)		
🖉 Edit	💢 Delete				[All Server & Port]		
🖊 Edit	💢 Delete		1666	001	faxserver01 (ttyS0)		

Editing a dialing rule

To edit the an existing dialing rule, select the rule to edit and click Edit in the dialing rule list.

> Admin. Tools > Dialing	Rule		
Create New Dialing Rule			
Records : 1 to 2			
	A Country Contro	Dealers Cada	
	r <u>country code</u>	Replace Lode	Server Name (Port)
🖊 Edit 💢 Delete	A Country Code	Replace Code	Server Name (Port) [All Server & Port]

Creating a Dialing Rules

🕙 http://10.13.0.241:8820 - i-Fax System S	tandard - Microsoft Internet 🔳 🗖 🔀
> Admin. Tools > Create New Dialing Rule	
ave Save	🥱 Close
- Configuration 🔺	
Country Code	
Replace Code	
Server Name (Port)	[All Server & Port]
Description	
Save Close	
2011年1月11日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日1日	

Country Code .

Replace Code .

Server Name (Port) .

Description .

Configuring Prefix Table

Adding a prefix table

To add a new prefix table, click **Create New Prefix Rule** in the icon menubar, The prefix table dialog windows open. To configure the prefix table.

> Admin. Tools > Device Prefix Table					
Create New Prefix Rule					
Records : 1 to 2					
	A Prefix Code	Server Name (Port)	Description		
🖉 Edit 💢 Delete	Prefix Code 8	Server Name (Port) [All Server & Port]	<u>Description</u>		
🖌 Edit 💢 Delete 🖌 Edit 💢 Delete	<u>Prefix Code</u> 8,, 9,,	Server Name (Port) [All Server & Port] [All Server & Port]	Description Testing 08:52		

Deleting a prefix table

To delete a prefix table, select the rule to delete and click **Delete** in the **prefix table list**, you will be prompted for confirmation that you want to delete the rule.

> Adm	iin. Tools > D	evice Prefix Table		
Creat	te New Prefix Rt	le		
Records :	: 1 to 2			
		A Prefix Code	Server Name (Port)	Description
a car	💙 Dalata	8	[All Server & Port]	
<pre></pre>	A Delete	*u	[All Server & Lott]	
/ Edit	X Delete	9	[All Server & Port]	Testing 08:52

Editing a routing rule

To edit the an existing routing rule, select the rule to edit and click Edit in the routing rule list.

> Admin. Tools > Device Prefix Table				
Create New Prefix Rule				
Records : 1 to 2				
	Prefix Code	Server Name (Port)	Description	
🖌 Edit 💢 De <mark>l</mark> ete	Prefix Code 8	Server Name (Port) [All Server & Port]	<u>Description</u>	

Creating Prefix Rule

This part describes all the options in this dialog windows.

http://10.13.0.241:8820 - i-Fax System St	andard - Microsoft Internet 📘 🗖 🔀
> Admin. Tools > Create New Prefix Rule	
🔜 Save	🥱 Close
— Configuration 🔺 ————	
Prefix Code	
Server Name (Port)	[All Server & Port]
Description	
Save Close	
🔊 完成	🦉 網際網路

Prefix Code .

Server Name (Port) .

Description .

Routing Rules Examples

Routing Examples

Configuring Modem Devices

i-Fax Server can use many fax devices, including modems, we strongly recommend investing in a professional fax device such as a **Multitech** fax card or **Eicon Diva Pro/Server ISDN** fax card, these devices are far superior to modem or multi-port modem in terms of reliability and transmission speed. Modems can be unreliable, requiring regular resets, and are frequently not compatible with all fax machines, resulting in failed faxes. The chipset used is an important factor

Configuring Modem Device

Adding a modem device

To add a new modem device, click **Install New Fax Modem** in the icon menubar, The Fax Modem dialog windows open. To configure the fax modem

> Admin. Tools > Fax Device Admin		
Martinstall New Fax Modem		
Records : 1 to 2		
	Models Name	Attached To
🔀 Delete	Standard Fax Modern (Rockwell Chip : Class 2)	faxserver01
🖌 Edit 🛞 Diagnostics 📄 ::Send (Access Control)	🔶 🚽 👼 tty50	
🔀 Delete	iFax Broad	faxserver01
🖊 Edit 🕲 Diagnostics 📄 ::Send (Access Control)	🔶 🚽 👼 ttyS1	

Deleting a modem device

To delete a modem device, select the modem to delete and click **Delete** in the **modem device list**, you will be prompted for confirmation that you want to delete the modem device.

K Install New Fax Modem K New Fax Modem Wizard		
Records : 1 to 2		
	Models Name	Attached To
💢 Delete	Standard Fax Modem (Rockwell Chip : Class 2)	faxserver01
🖌 Edit 💮 Disgnostics 📄 ::Send (Access Control)	🔶 븆 👼 ttyS0	
💢 Delete	🔯 iFax Broad	faxserver01
/ Edit / Discounting Decid / Association	🔺 🔔 롰 #v61	

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Editing a modem device

To edit the existing **modem device**, select the modem to edit and click **Edit** in the **modem device list**.

> Admin. Tools > Fax Device Admin		
🖼 Install New Fax Modem 📓 New Fax Modem Wizard		
Records : 1 to 2		
	Models Name	Attached To
🔀 Delete	Standard Fax Modem (Rockwell Chip : Class 2)	faxserver01
🖋 Edit 💿 Diagnostics 📄 ::Send (Access Control)	🔶 🖶 👼 ttyS0	
	🛐 iFax Broad	faxserver01
🖌 Edit 🛞 Diagnostics 📄 ::Send (Access Control)	🔶 🖶 👼 ttyS1	

Setting a modem device (access control)

To edit the access control of existing **modem device**, select the modem to edit and click **Send** (Access Control) in the **modem device list**.

> Admin. Tools > Fax Device Admin		
New Fax Modem Rev Fax Modem Wizard		
Records : 1 to 2		
	Models Name	Attached To
X Delete	Standard Fax Modem (Rockwell Chip : Class 2)	faxserver01
🖋 Edit 🔞 Diagnost <mark>i</mark> cs 📄 ::Send (Access Control)	🔶 븆 👼 ttyS0	
💥 Delete	📷 iFax Broad	faxserver01
🖌 Edit 🛞 Diagnostics 📄 ::Send (Access Control)	🔶 븆 👼 ttyS1	
[

Diagnosing a modem device

To diagnose the existing **modem device**, select the modem to edit and click **Diagnostics** in the **modem device list**.

> Admin. Tools > Fax Device Admin		
🖼 Install New Fax Modem 📓 New Fax Modem Wizard		
Records : 1 to 2		
	Models Name	Attached To
X Delete	Standard Fax Modem (Rockwell Chip : Class 2)	faxserver01
🖊 Edit 🔯 Diagnostics 📄 ::Send (Access Control)	🔶 🖶 👼 tty50	
X Delete	🛐 iFax Broad	faxserver01
🖌 Edit 🔇 Diagnostics 📄 ::Send (Access Control)	🔶 븆 👼 ttyS1	

Creating a modem device.

To add a new modem device, click **Install New Fax Modem** in the icon menubar, The Modem dialog windows opens. It must be configured to work with i-Fax, To configure the fax modem.

🗿 http://10.13.0.241:8820 - i-)	7ax System Standard - Microsoft Internet Explorer	
> Admin. Tools ≻ Install New Fax	Modem Device	
🔚 Save		🥱 Close
- ::Modem Model a	· · · · · · · · · · · · · · · · · · ·	
Enable PBX Function	rax broad	-
- ::Modem Properit	es 🔺 —	
i-Fax Server Name	faxserver01	
Device Port	tty/S0 💌	
Fax Line Number	DEFAULT 💙	
DID Fax Line no. Prefix		
Number of DID Digits	1	=
Port Speed	38400	
Enabled Speaker Vol	Ime	
TSID Enable Send	ax A	
The Transmitting Statio	n Identifier (TSID) is a text identifying the sender of a fax, and usually includes the sender's fax number.	
CSID Enable Receiv	re Fax 🔦	
The Called Station Id	antifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number.	~
ど 完成		

Models Name Speciy the model type of fax device installed..

Enable PBX Function

i-Fax Server Name Specify the name of i-Fax Server .

Device Port The com port setting used for modem device in the i-Fax Server. make sure the selected port does not conflict with other hardware in the system..

Fax Line Number Specify the Fax Routing Rule for this modem device.

DID Fax Line no. Prefix (DID/PBX Service only)

Number of DID Digits (DID/PBX Service only) Specify the number of digits being sent to you by DID service provider during incoming faxes. This value is maintained by your DID service provider when you DID service is installed.

Notes :. Please contact your DID service provider if you are not sure how many digits are being forwarded.

Port Speed .

Enabled Speaker Volume Enables the speaker volume of this modem device .

Enable Send Fax Enables this modem device for send fax function by i-Fax Server.

TSID The Transmitting Station Identifier (TSID) is a text identifying the sender of a fax, and usually includes the sender's fax number.

Enable Receive Fax Enables this modem device for receive fax function by i-Fax Server.

CSID The Called Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number.

Editing a modem device initial string in Advance Mode

To edit the initial string of existing **modem device**, select the modem to edit and click **Advance** in the modem dialog windows opens

Image: Save	ools > Advance Setting			
::Modem Model ▲ odels Fax Broad Enable PBX Function ::Modem Properities ▲ Fax Server Name faxserver01 ort tttyS1 ort tttyS1 ax Line Number DEFAULT ID Fax Line no. Prefix :	de 📊 Save			
Indels Fax Broad Indels Fax Broad Indels Fax Broad Indels Fax Broad Indels Fax Function INDER Fax Server Name Fax Server Name Fax Server Name Fax Server 01 Fax Line Number DEFAULT DEFAULT DEFAULT DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAULT ID Fax Line no. Prefix : DEFAU	"Modem Model 🔺			
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Fax Server Name faxserver01 ort ttyS1 ax Line Number DEFAULT ID Fax Line no. Prefix :	::Modem Properities	A		
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SID The Transmitting Station Identifier (TSID) is a text identifying the sender of a fax, and usually includes th sender's fax number. edem-Init ATM0 ■ Enable Receive Fax The Called Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number. ede 38400 rectal Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number. ede 38400 rectal TAT&F#P8;S0=0;3;H0;E0;W1#CID=15 OK codem-check-time 0 sever-chat+timeout 180 adem-type cls2 x-only y	Enable Send Fax	· •		
The Transmitting Station Identifier (TSID) is a text identifying the sender of a fax, and usually includes the sender's fax number.	TSID			
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	modem-init ATM0			~
Enable Receive Fax The Called Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number. red 38400 red 3840 red 38400 red 38400 red 38400 red 38400 red				
Image: Stop in the state of the state				\$
				2
The Called Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number. weed 38400				2
The Called Station Identifier (CSID) is a text identifying the recipient of a fax, and usually includes the recipient's fax number.	Enable Receive	Fax A		>
seed 38400 seed 38400 inchat" ATAF+iP8;S0=0;3;H0;E0;WV1#CID=15 OK scking no ggle-dtr no dom-check-time 0 iswer-chat-timeout 180 odem-type ols2 x-only y	Enable Receive	Fax A		V
seed 38400 (t-chat " XATE-iP8;S0=0;3;H0;E0;\\V1#CID=15 OK ocking no ggle-dtr no odem-check-time 0 iswer-chat-timeout 180 odem-type ols2 x-only y	Enable Receive I CSID The Called Station Identi	Fax A fier (CSID) is a text identifying the realigients fax number	a recipient of a fax, and usually in	cludes the
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ggle-dtr no odem-check-time 0 swer-chat-timeout 180 odem-type cls2 x-only y	The Called Station Identi apeed 38400 peed 38400 peed 38400	Fax A	a recipient of a fax, and usually in	cludes the
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odem-type ols2 x-only y	The Called Station Identi The Called Station Identi apped 38400 apped 38400 ap	Fax A fier (CSID) is a text identifying the recipient's fax number 10;E0;WV1#CID=15 OK	a recipient of a fax, and usually in	cludes the
ox-only y	The Called Station Identi The Called Station Identi apeed 38400 pared 38400 nit-chat " AT&F+P8;59=0,3;H alocking no oggle-dt no modem-check-time 0 measurchatsineout 180	Fax A fier (CSID) is a text identifying the recipient's fax number 10;E0;WV1#CID=15 OK	a recipient of a fax, and usually in	cludes the
	The Called Station Identi apeed 38400 apeed 38400 appeed	Fax A fier (CSID) is a text identifying the recipient's fax number 10;E0;IW1#CID=15 OK	a recipient of a fax, and usually in r.	cludes the
	The Called Station Identi apeed 38400 speed 38400 speed 38400 inchat "AT&F+P8;50=0;3;H slocking no oggle-dut no modem-check-time 0 answer-chat-timeout 180 modem-type cls2 fax-only y	Fax A fier (CSID) is a text identifying the recipient's fax number 10,E0;IW1#CID=15 OK	a recipient of a fax, and usually in r.	cludes the

Notes : For more information the Modern Init String, please see our web page <u>http://www.unitednets.com/initstrings.htm</u>)

Creating Fax Cover pages

i-Fax Server have the designer for created the cover pages template. The Fax cover pages are saved as samples on the i-Fax Server. you can include both text, image and special fields, and you can create cover pages template files, each for specific users for use with different type s of outgoing faxes. Fax cover pages can include special fields that will display the information of recipient's and other information.

Configuring Cover Pages

Adding a cover pages

To add a new cover pages, click **New Cover Page** in the icon menubar, The cover page designer open. To configure the cover page.

New Cover Page	
i-F@x)	Cover Page #32
	Z Edit Delete
	Cover Page #33
	🖉 Edit) 🔀 Delete

Deleting a cover pages

To delete a cover pages, select the cover page to delete and click **Delete** in the **cover page list**, you will be prompted for confirmation that you want to delete the cover page.

i-F⊚x)) ™	
	Cover Page #33
	Z Edit Zelete

Editing a cover page

To edit the existing **cover page**, select the cover page to edit and click **Edit** in the **cover page list**.

New Cover Page	
i-F⊜x)) ™	Cover Page #32
	Z Edit Delete
	Cover Page #33
	Z Edit Delete

Creating a Cover Page

To add to the cover page selection by modifying and customizing the i-Fax Server cover pages in Cover Page Designer. Use the Cover Page Designer tools to draw objects, add text, stamps and graphics. Alternately, design your own cover page in Cover Page Designer.



Add Image Insert your image on the cover pages. You can drag the cursor to the location where you want to move your image. The image dialog appears if you double click the image area.

Add Test Insert the text on the cover pages. You can drag the cursor to the location where you want to move your text. The text dialog appears if you double click the text area.

Add Variable Insert the i-Fax Server variables on the cover pages. Such as the sender's name, recipient's name and document data, etc. can drag the cursor to the location where you want to move your variable. The variable dialog appears if you double click the variable area.

Backing Up and Maintaining i-Fax

The i-Fax Server have utilities for backup up your server's fax data and system configuration. i-Fax Server automatically backup your database, fax images and system configuration files are compressed daily without to shutdown the fax server. at a specified time of day (4:00 am).



To enabled the Outgoing Fax Image Backup Function

- 1. On the i-Fax Server WebSite, click the **Backup** on the left panel.
- 2. Click the "Outgoing Fax Image Backup Function ".

Outgoing Fax Image Backup Function 🔺				
Enabled				
Folder Path	/var/spool/fax/backup/00000001/FaxOutbox			
Folder Size	32 KB			
Backup fa	ixes sent (Creates a copy of all outgoing faxes in a above directory.)			

To enabled the Incoming Fax Image Backup Function

- 1. On the i-Fax Server WebSite, click the **Backup** on the left panel.
- 2. Click the "Incoming Fax Image Backup Function ".

— Incoming Fax Image Backup Function 🔺 ———————————————————————————————————				
Enabled				
Folder Path /var/spool/fax/backup/00000001/FaxInbox				
Folder Size	0 KB			
Backup faxe	es received (Creates a copy of all incoming faxes in a above directory.)			

To enabled the System Daily Automatic Backup Function

- 1. On the i-Fax Server WebSite, click the **Backup** on the left panel.
- 2. Click the " System Daily Automatic Backup Function ".

Enabled				
File Path	/var/spool/fax/backup/systemdata.tar			
File Size	84.7 MB			

To enabled the Data Daily Automatic Backup Function

- 1. On the i-Fax Server WebSite, click the **Backup** on the left panel.
- 2. Click the " Data Daily Automatic Backup Function ".

— Data Daily Automatic Backup Function 🔺				
Enabled				
File Path	/var/spool/fax/backup/faxdata.tar			
File Size	2 GB			

Backing up i-Fax Server with a other backup system

The i-Fax Server files can be backed up using any hard disk or tape backup system. The following folders can be backed up at any time with stopping the fax server :

/etc/ifax /usr/local/ifax4 /var/lib/mysql /var/spool/fax/backup /var/spool/fax/incoming /var/spool/fax/outgoing

Purging Deleted Fax Images from the i-Fax Server

i-Fax Server stores records of all faxes, even if users have deleted the faxes from their trash can. When a user delete a fax, the fax image is still saved on the server.

To change the length of days i-Fax Server keeps deleted fax images

- 1. On the i-Fax Server WebSite, click the **Admin Tools** on the left panel.
- 2. Click the Maintenance Panel.
- 3. Click the enabled the Automatic Purging Deleted Fax Images
- 4. In the **Keep Deleted Fax Images Day(s)** input field, enter the number of day(s) to keep deleted.

Database Checking

We are recommends that you periodically check the i-Fax database for errors in the key files and record files. You must shutting down i-Fax services, then run **mysqlcheck** command to check and repair your database.

Syntax : mysqlcheck -r [*i-Fax Server Database Name*] Exmaple : mysqlcheck -r iFaxSystem

Warning You must shut down i-Fax services before run the mysqlcheck command.

Using the i-Fax Server Shell Command

i-Fax Server Log

The i-Fax Server stores detailed information about all sent, received fax and login transactions. In the Logs list, the following log are available :

Valid Login Logs	provide data about the user login successfully of the i-Fax Server
Invalid Login Logs	provide data about the user invalid login of the i-Fax Server
Incoming Faxes Log	provide data about the faxes that are received by the i-Fax server.
Outgoing Faxes Log	provide data about the faxes that are transmitted from the i-Fax Server

Viewing the Logs

1. In the logs control panel, Click the View button.

≽ Flush Logs				
	Valid Login Logs			
	Q View Export			

Exporting the Logs to a File

- 1. In the **right panel**, Click the **Export** button.
- 2. Choose the desired Export Format
- 3. Click **Export** button

≽ Flush Logs	
	Valid Login Logs
	🔍 View 🚺 Export

🔮 http://10.13.0.241	:8820 - i-Fax System Standard - Microsoft Internet 🔳 🗖 🗙
> Admin. Tools > Exp	ort
Export	🥱 Close
— Export 🔺	
::Name	Invalid Login Logs
Format	Export to CSV Format
Export]
ど 完成	

Flushing the Valid Login Logs and Invalid Login Logs

- 1. In the logs control panel, Click the Flush Logs button.
- 2. In the **Date Format** * input field, enter the date to flush the valid and invalid login logs before this date.

Remark : Data Format is YYYYMMDD (e.g. 20071030 is 2007-Oct-30)

3. Click **Confirm** button.

Flush Logs	Valid Login Logs	
1	🔍 View 🗓 Export	
http://10.13.0.241 Admin. Tools > Exp	8820 - i-Fax System Standard - Microsoft Internet 🔳	
Export) Close
Export A ::Name Format	Invalid Login Logs Export to CSV Format 	
Export]	

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Outgoing Fax Monitor

i-Fax Server have monitor the status of outgoing fax from your fax queue. :



The Queued Faxes show you all faxes that are waiting to be sent. You can delete faxed from the all queues that you wish to cancel.

> Monitor > Fax	: Queue						
Records : 1 to 0							
	Y ID (Page)	Recipient	<u>Submit Date</u>	<u>Retry</u>	Login Name	<u>Status</u>	_
🔀 Delete	00000000 (1)	21992890	4:07 pm	0/9	administrator	Queue	

Appendix A

Advanced Setting

Appendix B

PCI Serial Card Setting

How to Configuring PCI Serial Card

Confirm that the base IRQ and I/O address in the motherboard. View the file "/proc/pci " to mark down the IRQ and I/O.



Edit the file " /etc/rc.serial " COM Port, I/O and IRQ.

U Tenn Tenn 192.168.0.1 VT	
File Edit Setup Control Window Help	
***************************************	<u> </u>
MANUAL CONFIGURATION	
If you want to do manual configuration of one or more of your	
I Serial ports, uncomment and modily the relevant lines.	
# These are the standard CUM1 through CUM4 devices	
# \${\$EISERIHL} /dev/cua0 uart 16450 port 0x3F8 1rg 4 # \${\$EISERIAL} /dev/cua1 uart 16450 port 0x2F8 irg 3	
# \${SEISERIAL} /dev/cua2 uart 16450 port 0x3E8 iru 4 N_\$(SUTSURIAL) /dev/cua3 uart 16450 port 0x300 iru 3	
\${\$ETSERIAL} /dev/cua0 uart 16550A port 0x3F8 irg 4 \${\$ETSERIAL} /dev/cua1 uart 16550A port 0x3R0 irg 11	
# \${\$EI\$EKIAL} /dev/cua2 uart 16550A port 0xd400 irg 11 # \${\$EI\$EKIAL} /dev/cua2 uart 16550A port 0x3E8 irg 5	
# <u>SYSETSERIAL> /dev/cua3 uart 16550A port 0x2FX irg 9</u> SYSETSERIAL> /dev/tty80 uart 16550A port 0x3F8 irg 4	
S(SETSERIAL) /dev/ttyS1 uart 16550A port 0xd800 irg 11 S(SETSERIAL) /dev/ttyS2 uart 16550A port 0xd400 irg 11	
# \${SETSERIAL} /dev/ttyS3 uart 16550A port 0x2E8 irg 9	
# These are the first set of AST Fourport ports	
# \${ <u>\$ET\$ERIAL</u> } /dev/cua4 uart 16450 port 0x1A0 irg 9 fourport	
# \${\$EI8ERIAL> /dev/cua5 uart 16450 port 0x108 irq 9 fourport # \${\$EI <u>\$ERIAL></u> /dev/cua6 uart 16450 port 0x1B0 irq 9 fourport	
# \${\$£1\$£K1HL} /dev/cua? uart 16450 port 0x188 iry 9 fourport	
# These are the second set of AST Fourport ports #	
# \${\$ETSERIAL} /dev/cua8 uart 16450 port 0x280 irq 5 fourport # \${8ET8ERIAL} /dev/cua9 uart 16450 port 0x288 irq 5 fourport	
# \${\$ETSERIAL} /dev/cual0 uart 16450 port 0x280 irg 5 fourport # \${\$ETSERIAL} /dev/cual1 uart 16450 port 0x288 irg 5 fourport	
# These are the 3rd and 4th ports on the Accent Async board.	
# \${SETSERIAL} /dev/cual2 uart 16450 port 0x330 irq 4	
и SSNELSERIHGY ZOEUZCHALI HAPE 1645И роре Ихлай тру 4	
some board which is not supported above	
# 558E18EM1NL2 /Ucv/cual1 uart XXXXX port XXXX 1ry X :	-

Add a line " /etc/rc.serial " in the end of the file " /etc/rc.d/rc.local "



Appendix C

Software Specification

i-Fax Pro LE

- Fax to Email
- Fax Line to Email
- PBX Fax Routing
- DTMF Fax Routing
- •CSID to Email
- Web GUI Interface
- Junk Fax Filter Function
- Fax to Print
- Web to Print
- Send Fax
- Fax Broadcasting
- Multi Users & Fax Lines
- Fax Logs
- Multi Language Support
- •API

i-Fax Pro Communication Server - Standard Edition Version

- •Fax to Email
- •PBX Fax Routing
- •DTMF Fax Routing
- •DID/DDI Fax to Email Support
- •DID/DDI Fax to Print
- •CSID to Email
- •Fax Line to Email
- •Web GUI
- Junk Fax Filter Function
- •Fax to Print
- •Web to Fax
- Send Fax
- Fax Broadcasting
- Multi Users & Fax Lines
- •Fax Logs
- •Multi Language Support
- Fax Forwarding
- Auto-Reply Fax Function
- •API

www.unitednets.com

To explore more advantages of i-Fax, please call us at (852) 2119 0876

Customization to specific tasks and corporate ne



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